

RETURNS FORM



Dear Customer,
 Thank you for your order.
 We always aim to fulfil your expectations.
 Should an item need to be returned, please complete the return slip and send together with postage paid to the following address:

Strauss Deutschland GmbH & Co. KG
 Am Distelrasen 900
 36381 Schlüchtern

If you have any enquiries please feel free to contact us on **+49 6050 - 9710 89075** or **international-service@strauss.de**.

Sender:

Customer-No.

Order-No.

I AM RETURNING:

Product description	Item number	Size	Quantity	Reason

PLEASE EXCHANGE WITH:

Product description	Item number	Size	Quantity

Reason for return:

Sample Order		19
Complete Fit	too big	to small
	11	12
I don't like the item		
Material		13
Cut		14
Colour / Pattern		15
Quality		
Faulty / damaged		16
Description of fault:	_____	

Delivery		
Delivered too late		17
Delivered incorrectly		18

The following cannot be exchanged:

- worn and washed clothing/shoes
- opened packages of technical goods (printer cartridges/calculators)
- personalised items (embroidered/printed goods etc.)

CONTACT PERSON:

Mrs / Mr / Other: _____

Phone _____

Email _____