

RETURNS FORM



Dear Customer,

thank you for your order. We have done our utmost to fulfil your requirements. However, if you need to return an item, please complete the returns form and send it back to us along with the items. To ensure your return is processed correctly, please follow the returns procedure described on our website or in the enclosed returns guide.

Strauss France SAS c/o Euroservices Partner

44a rue de l'Industrie
67160 Wissembourg

If you have any enquiries please feel free to contact us on
01 87 44 95 38 or **info@strauss.fr**

Sender

Your order from

Customer-No.

Order no.

I AM RETURNING:

Article:	Article no.	Size	Quantity	Reason

Exchange:

Article:	Article no.	Size	Quantity

Reason for return:

Complete Fit	too big	too small
	11	12

I don't like the item

Material	13
Cut	14
Colour/Pattern	15

Quality

Faulty/damaged	16
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Description of fault:

Delivery

Delivered too late	17
Delivered too late	18
Sample Order	19

The following cannot be exchanged:

- worn and washed clothing/shoes
- opened packages of technical goods (printer cartridges/calculators)
- personalised items (embroidered/printed goods etc.)

CONTACT PERSON:

Mrs / Mr: _____
Phone: _____
Email: _____